

MOODLE FAQs

DCC Moodle classes are courses that are developed and taught by faculty members of Dawson Community College. These courses will be offered through the online learning management system Moodle.



What is my username and password?

To login to Moodle, your username is your last name, first initial, and the last 3 digits of your D16#. Example: smithj123. Your Moodle password is the same as your @bucs.dawson.edu email password. If you need your password reset, please contact the Online Specialist or IT Department



What should I do if I experience technical issues?

Please contact DCC's IT Department at 406-377-9423 or help@dawson.edu. You may also contact the Online Specialist at 406-377-9411 or online@dawson.edu.



What are the operating system requirements for Moodle?

You should be able to access Moodle through any web browser of your choosing – Chrome, Firefox, Safari, etc. For more information, you can visit the Moodle installation quick guide.



What kind of time commitments should I expect?

You should expect to spend at least as much time on your online class as you would an on-campus class. Most instructors recommend spending 9-12 hours per week on each online course. Please be sure you are setting time aside each day to dedicate to classes.

What if I need Moodle support after 5pm?

For Moodle support after hours, please email online@dawson.edu and someone will reach out to you via email to assist you.

IT DEPARTMENT

406-377-9422
help@dawson.edu



ONLINE SPECIALIST

406-377-9411
online@dawson.edu